South Central College

COMP 2456  Cloud Technologies and Services

Common Course Outline

Course Information

Description  The Cloud Technologies and Services (CTS) course educates students about cloud deployment and service models, cloud infrastructure, and the key considerations in migrating to cloud computing. The course covers technologies required to build classic (traditional), virtualized, and public/private cloud data center environments. These technologies include storage, networking, desktop and application virtualization. Fundamental models such as Software-as-a-Service (SaaS), Platform-as-a-Service (PaaS), Infrastructure-as-a-Service (IaaS) are explored. Additional areas of focus are backup/recovery, business continuity, security, and management. Students will learn about the key considerations and steps involved in transitioning from the current state of a data center to a cloud computing environment. Upon completing this course, students will have the knowledge to make informed decisions about migrating to cloud infrastructure and choosing the best deployment model for an organization.

(Prerequisite: None)

Career Cluster  Arts, Communications, & Information Systems

Total Credits  4.00
Total Hours  64.00

Types of Instruction

Instruction Type  Lecture / Active learning

Credits/Hours  4/64

Institutional Core Competencies

1  Analysis and inquiry: Students will demonstrate an ability to analyze information from multiple sources and to raise pertinent questions regarding that information.

2  Critical and creative thinking: Students will develop the disposition and skills to strategize, gather, organize, create, refine, analyze, and evaluate the credibility of relevant information and ideas.

3  Teamwork and problem-solving: Students will demonstrate the ability to work together cohesively with diverse groups of persons, including working as a group to resolve any issues that arise.

4  Written and oral communication: Students will communicate effectively in a range of social, academic, and professional contexts using a variety of means, including written, oral, numeric/quantitative, graphic, and visual modes of communication.

Course Competencies
1 Explain industry-standard cloud concepts.

Learning Objectives
Explain the essential characteristics of Cloud Computing.
Describe the different Cloud services models.
Describe the different Cloud deployment models.
Compare and contrast cloud services.
Compare and contrast cloud delivery models and services.
Discuss the benefits and challenges of Cloud.
Summarize cloud characteristics and terms.

2 Describe Classic Data Center IT infrastructure.

Learning Objectives
Describe the key elements of a Classic Data Center.
Describe the common storage networking technologies in a Classic Data Center.
Explain business continuity technologies commonly used in a Classic Data Center.
Discuss Classic Data Center management.

3 Explain the transition from classic data center to virtual data center and then to the Cloud.

Learning Objectives
Define Cloud computing.
Explain the importance and benefits of Cloud computing.
Discuss the steps involved in transitioning from CDC to Cloud.
List the Business drivers for Cloud computing.
Discuss Cloud infrastructure.

4 Explain virtualization concepts.

Learning Objectives
Describe compute virtualization.
Discuss the compute virtualization techniques.
Explain the virtual machine (VM) components.
Define a virtual machine.
Describe the process to convert physical machine to VM.

5 Explain virtualization tools at each layer of IT infrastructure.

Learning Objectives
Explain the differences between hypervisor types.
Install and configure virtual machines and devices.
Given a scenario, perform virtual resource migration.
Explain the benefits of virtualization in a cloud environment.
Compare and contrast virtual components used to construct a cloud.

6 Describe the Cloud network infrastructure components.

Learning Objectives
Explain the importance of network optimization.
Given a scenario, implement appropriate network configurations.
Given a scenario, troubleshoot basic network connectivity issues.

7 Describe network management.

Learning Objectives
Given a scenario, implement and use proper resource monitoring techniques.
Given a scenario, appropriately allocate physical (host) resources using best practices.
Given a scenario, appropriately allocate virtual (guest) resources using best practices.
Given a scenario, use appropriate tools for remote access.

8 Describe the Cloud storage infrastructure components.

Learning Objectives
Compare and contrast various storage technologies.
9 **Describe Systems Management.**

Learning Objectives
- Explain policies and procedures as they relate to a cloud environment.
- Explain common performance concepts as they relate to the host and the guest.
- Implement appropriate testing techniques when deploying cloud services.
- Given a scenario, diagnose, remediate and optimize physical host performance.

10 **Describe the Cloud security concerns and solutions.**

Learning Objectives
- Explain network security concepts, and best practices.
- Explain storage security concepts, methods, and best practices.
- Compare contrast different encryption technologies and methods.
- Identify access control methods.
- Implement guest and host hardening techniques.

11 **Describe business continuity solutions in the Cloud.**

Learning Objectives
- Discuss technology options for ensuring business continuity.
- Discuss mechanisms to protect potential points of failure in a VDC.
- Describe approaches used for backup of Virtual Machines (VMs).
- Describe VM replication and migration technologies.
- Discusses options for recovering from total site failure due to a disaster.

12 **Summarize Cloud Migration Considerations.**

Learning Objectives
- Discuss the considerations for migration to Cloud.
- Discuss the Cloud models suitable for different categories of users.
- List the considerations for choosing applications suitable for Cloud.
- Discuss different phases to adopt the Cloud.

**SCC Accessibility Statement**

If you have a disability and need accommodations to participate in the course activities, please contact your instructor as soon as possible. This information will be made available in an alternative format, such as Braille, large print, or cassette tape, upon request. If you wish to contact the college ADA Coordinator, call that office at 507-389-7222.

Disabilities page [http://southcentral.edu/academic-policies/disability-rights.html](http://southcentral.edu/academic-policies/disability-rights.html)