

Online Certificates FAQ

View all Career Training Programs here: <https://careertraining.ed2go.com/southcentral/>

What is a Career Training Program?

Career Training Programs are online open enrollment programs designed to provide the skills necessary to acquire professional level positions for many in-demand occupations.

Our programs are designed by a team of professionals from each respective field, providing you with effective web-based learning programs. Instructors/mentors are actively involved in your online learning experience, responding to any questions or concerns, as well as encouraging and motivating you to succeed.

How does the Career Training Program work?

Upon enrollment, students will gain access to a self-paced online learning environment for up to 18 months to prepare for a new career or industry-recognized certification.

All Career Training Programs include a dedicated student advisor and one-on-one instructor assistance plus all books, software, and materials required for the course. Many of the programs also include vouchers for industry-recognized certification exams.

Do I need to attend in-person in a classroom or at a certain time?

No, each program is completely online and you can participate any time of day or evening. The online classroom is open 24 hours a day, 7 days a week throughout the access period. There are no live real-time requirements or meetings. You decide when you participate.

When can I start the program?

Career Training Programs are open enrollment and self-paced, so you can register and start the course as soon as you are ready. Access to your course can take 24-48 business hours.

How long does it take to complete a program?

Programs are self-paced and open enrollment, so you can start when you want and finish at your own pace. When you register, you'll receive up to 18 months to complete the course. Refer to the program page to confirm the course access length.

What if I don't have enough time to complete my course within the time frame provided?

The time allotted for course completion has been calculated based on the number of course hours. However, if you are unable to complete the course, contact your Student Advisor to help you work out a suitable completion date. Please note that an extension fee may be charged.

What happens when I complete the course?

Upon successful completion of the course, you will be awarded a Certificate of Completion.

What kind of support will I receive?

You may be assigned with an instructor or team of industry experts for one-on-one course interaction. Your support will be available (via e-mail) to answer any questions you may have and to provide feedback on your performance. All of our instructors are successful working professionals in the fields in which they teach. You will be assigned to an Advisor for academic support.

Am I guaranteed a job?

This course will provide you with the skills you need to obtain an entry-level position in most cases. Potential students should always do research on the job market in their area before registering.

Can I get financial assistance?

In some cases, vocational rehab or workforce development boards will pay for qualified students to take our courses. Please check with local Workforce Development Representative, Larry Bateman to find out if you qualify: larry.p.bateman@state.mn.us, 507-344-2606.

Additionally, some students may qualify for financial assistance when they enroll, if they meet certain requirements. Learn more: <https://www.ed2go.com/career/financial-assistance>

Can I register for a program if I am an international student?

Yes, Career Training Programs are completely online. However, keep in mind that not all certifying bodies or industry-specific certifications are recognized internationally. Please review your country's regulations prior to enrolling in courses that prepare for certification.

How can I get more information about this course?

If you have questions that are not answered on our website, representatives are available via LIVE chat at <https://careertraining.ed2go.com/southcentral/>. You can also call 1-877-221-5151 during regular business hours to have your questions promptly answered. If you are visiting us during non-business hours, please send us a question using the "Contact Us" form.